

I'm Aaron, I'm here on an industrial placement here at Nestle, currently studying computing at Sheffield Hallam University. I've been here since June last year and I'm coming to the end of my placement, I've been here just over a year now. My industrial placement's within the IT department. There's 3 main streams within IT; first of all there's logistics side which is basically the systems in which the factory use and the delivery within that and then there's the applications streams, which is basically the systems which the marketing, the HR use and then there's my stream, which is ISIT.

My performance is measured firstly by how many tickets we do. Basically a ticket is basically a problem a user may have and tickets can range from complex application problem right down to simple hardware swap out.

My name's Emma and I'm on an industrial placement with Nestlé for part of my degree with Northumbria University, studying computer forensics. I'm working in the IT department and I started here 2 months ago so everything's quite new to me and I'm actually taking over from Aaron in his role. Being that I'm from Newcastle I had to relocate to York, unlike Aaron - I moved in with 4 of the placement students in different areas, which went really really well; Nestle helped us form together on Facebook and we got together and sorted out a house and I get along with them really well.

York itself I kind of knew; I used to come a little bit but not very often, but I seem to know it a lot better now; it's a really nice place, a really nice area. lots to do.

The reason I chose Nestlé was it was one of the most well known companies out there and everyone knows Nestlé; it's one of the biggest confectionery so companies there is. from what I've heard from people, doing a placement was a lot better for your career really, it gives people, on your CV it looks better; it gives you a lot more experience of working; you learn about stuff at uni but you can't really put it to practice until you come and do the job really and it's just nice to meet new people.

The thing that I most enjoy is probably the amount of people that I get to see and it's a very sociable job because obviously you've got to go from one side of the site to another; I mean yesterday I was in the factory, today I could be going up, I don't know, to one of the main managers because their PC isn't working. You can meet so many different people, so many different roles within the business and also you get an understanding of what that particular area of the business does, so not only IT have I learned about, I've understood about the logistics side and the consumer services side and what they do and the systems they use.

Nestlé's a very very nice company; everyone's really welcoming and they like to make you feel as though you're part of them, it's not as though you're just a placement student, they make you feel as though you're just one of them really.